

Team members

OUR AMAZING STAFF IS MADE UP OF


PHYSICIANS
NURSE PRACTITIONERS
NURSES DIETITIANS
COUNSELLORS
YOUTH WORKERS
OUTREACH WORKERS
LEADERSHIP KINESIOLOGISTS
SUPPORT STAFF
DENTAL WORKER
OCCUPATIONAL THERAPIST
IT/DATA ANALYST





**Niagara Falls
Community Health
Centre**

905-356-4222
www.nfchc.ca

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Niagara Falls
Community Health
Centre

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@NiagaraFallsCHC

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niagarafallschc

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niagara falls
community
health centre

Hours of Operation

Mon-Fri... 8:30am - 4:30pm

Virtual evening appointments
available from 4:30 - 6:30pm

CLOSED FOR LUNCH EACH DAY
FROM 12:00 - 1:00PM

Sat & Sun closed

 Employment and
Social Development Canada

Emploi et
Développement social Canada

 Alliance for Healthier Communities
Alliance pour des communautés en santé

 Ontario
Health

Ontario
Trillium Foundation
Fondation Trillium
de l'Ontario

— 2020 —

**ANNUAL GENERAL MEETING
IN CELEBRATION OF OUR**

10th
anniversary



**NIAGARA FALLS
COMMUNITY HEALTH CENTRE**



**Niagara Falls
Community Health
Centre**

what a difference a year makes!

10th
anniversary

Last year, in conjunction with our Annual General Meeting, the Niagara Falls Community Health Centre (NFCHC) held a wonderful public event that highlighted our youth outreach program, our community partnerships and our connection to the neighbourhood.

What a difference a year makes!

Obviously, none of us could have predicted what was to occur in 2020. Nonetheless, the NFCHC has continued to show the same resiliency and strength it has demonstrated since its inception ten (10) years ago.

Staff has illustrated amazing adaptability under trying circumstances, by moving into rotating clinical teams, conducting virtual appointments and undertaking programming on-line, all while assuring that our most vulnerable clients received appropriate check-ins and food access. Rising to the challenges presented, stringent protocols and policies have been implemented, ensuring the safety of patients, clients and staff, as we gradually increase in-person services at NFCHC.

In addition to celebrating our 10th Anniversary this year, another milestone was achieved with the summer announcement of the successful application of the Niagara OHT (Ontario Health Team), of which the NFCHC is an active participant. We have already witnessed greater communication and collaboration between area health care providers. The Niagara OHT

is another step toward the delivery of more effective integrated care.

On behalf of the NFCHC Board of Directors, I would like to pass on congratulations to this year's Partnership Award recipient, Positive Living for their collaboration on the PrEP clinic. Also, thanks to Ontario Health West for their on-going support during COVID-19. Most importantly, thanks to all of our staff.

We are excited to unveil our new logo and hope that our community will be able to easily identify our circle of care moving forward. Here's to 10 more successful years at the NFCHC and, hopefully, we will be able to celebrate the 2021 AGM, in person!

Stay Well, Stay Safe!

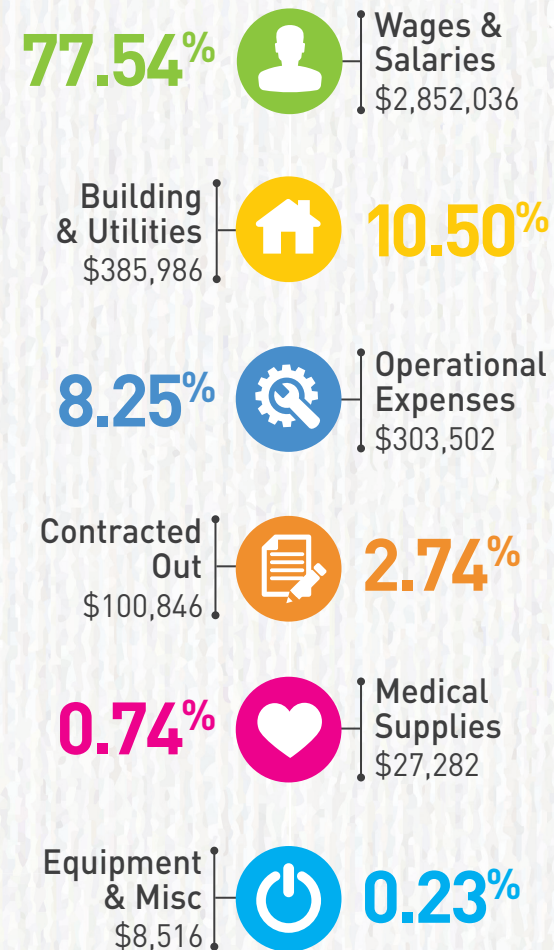


Dean Iorfida
BOARD CHAIR



Laura Blundell
INTERIM EXECUTIVE DIRECTOR

EXPENSES where the money goes



2019-2020 TOTAL OPERATING EXPENSES

\$3,678,168

NFCHC IS THE PROUD PARTNER OF THE NEW

Niagara Ontario Health Team
Équipe Santé Ontario Niagara

NFCHC COMMUNITY ENGAGEMENT & PARTNERSHIPS

- Alliace ED Provincial Network
- Alliance South-Western Constituency
- Alliance for Healthier Communities
- Brock Med Plus/IEQUIP
- Brock University
- BSO and Health Link Working Group
- Buckley Towers
- CMHA
- CASON
- Coronation Centre
- District School Board of Niagara
- ED CHC Network
- Family and Children's Services Niagara
- Family Mental Health Network
- Gateway
- Gift from the Heart
- Health Equity Working Group (NPRN)
- Healthy From the Start
- Housing Task Group (NPRN)
- John Howard Society of Niagara
- Niagara Catholic School Board
- Niagara Addiction & Mental Health Network
- Niagara Connects
- Niagara Dental Health Coalition
- Niagara Diabetes Network
- Niagara Falls Community Outreach (Soup Kitchen)
- Niagara Falls Mayors Youth Advisory
- Niagara Falls Public Library
- Niagara Health
- Niagara North Community Legal Services
- Niagara Opioid Prevention and Communication Network
- Niagara Poverty Reduction Network Roundtable (NPRN)
- Niagara Region Homelessness Services
- Niagara Region Housing First
- Niagara Region Public Health
- Niagara Region Screen for Life Mobile Coach Network
- Niagara Tobacco Cessation Network
- Nightlight Youth Services
- Ontario Works
- Pathstone Mental Health
- Project Share
- Seniors Pride Network of Niagara
- Southwest Health Promotion Network
- The City of Niagara Falls
- The Raft
- USAT
- YMCA of Niagara
- YWCA
- Youth Strategy Task Group

NEW DECADE *new Look*

FOR OUR 10TH ANNIVERSARY



Niagara Falls Community Health Centre

What does our logo mean?

The logo uses the CHC three main colours, blue, green and purple, with the addition of orange for future possibilities. It was inspired by the previous NFCHC logo with the intent of visualizing our circle of care. The four colours represent four individuals with their arms around each other. The puzzle piece in the middle is used to represent the fact the NFCHC connects all aspects of care together for the community.



STAFF APPRECIATION

FIVE YEAR RECOGNITION

Thank
you

FOR YOUR DEDICATION
TO OUR TEAM!



Heather
Maughan

Nicole
Soble

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SERVICE STATISTICS

4,011

ACTIVE CLIENTS

Total Visits

Primary Care	9,503
Health Promotion	1,337
Nutrition.....	372
Counselling.....	1606
Chronic Disease.....	440
Client Support Services.....	1,795

TOTAL SERVICE
INTERACTIONS **15,053**

Group Sessions	1,371
Group Participants.....	18,179
Internal Referrals	1,432
External Referrals	1,700



Niagara Falls
Community Health
Centre

BOARD OF DIRECTORS



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Piscitelli
VICE CHAIR



Diane
Corkham
DIRECTOR



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Our Funders

The Ministry of Health through Ontario Health West
and Ontario Trillium Foundation

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